

Fall 2009 Term Bills

The Rutgers University Board of Governors establishes and approves tuition and fees annually in mid July. All students registered for the fall semester will be able to view their term bill on our website in late July with an August 6th due date. Payments received after the due date will be assessed a \$125 late fee; so please pay or confirm your attendance by the due date. Electronic bill notices are sent to students' RU Net ID email addresses.

Rutgers University Net ID

Every student is required to obtain a Rutgers University NetID. Your NetID will enable you to receive important electronic communications from academic and administrative units. You will need your NetID to receive your term bill online. You can access your account with either your NetID and password or your RUID and PAC (Personal Access Code).

Online Term Bill Payment & Confirmation of Attendance

Students will not receive paper bills through the mail. Instead, when the E-Bill is ready for viewing, students will receive an email indicating that their semester tuition and fee charges are viewable over the web at www.studentabc.rutgers.edu.

If your **Total Balance is equal to or less than zero, you must confirm that you are attending Rutgers.** From the main page, click on "View Your Student Account", log in, select semester, and click on "Confirmation of Attendance". This will activate the registration for your courses and allow your financial aid to be credited to your account.

The University offers online payment of your term bill on our website through electronic check (with no service fee) or by using your Mastercard, Discover, or American Express credit cards with a 2.5% convenience fee assessed on the balance paid.

The Importance of the University Having Your Emergency Contact Information

The University takes matters of safety and security very seriously. That is why the University has implemented a system by which you can receive emergency communications through a text message sent directly to your cell phone. It is a mandatory requirement for you to provide and update your contact information to the University. If you do not provide such information, a hold will be placed on your grades and transcripts. Please visit <http://personalinfo.rutgers.edu> to record your information.

Important Dates

Mid July 2009	Tuition determined by the Rutgers University Board of Governors
Mid/End of July 2009	Term bills emailed to students electronically
August 6, 2009	Term bill due date
August 28, 2009	Last day to withdraw from all classes with 100% refund
September 1, 2009	First day of classes
September 9, 2009	Last day to drop a course
September 10, 2009	Last day to add a course

All students are required to make payment arrangements prior to the first day of class. *

University Tuition Payment Plans *

Annual Tuition Payment Plan (Fall or Spring)

The RU Tuition Payment Plan is a monthly contract with the third party billing servicer University Accounting Service, UAS. This plan allows you to pay your **YEARLY** expenses for attending RU over a 6, 8, 10, 12 month period, interest-free, for an enrollment fee of just \$50 a year. For more information regarding this plan and to enroll through August 6th, visit the UAS website at <https://tuition.uasecho.com>.

Semester Tuition Payment Plan (Fall, Spring, Summer, Third Term)

University Accounting Service also offers a semester payment plan for the University. This plan allows you to pay your semester expenses for attending RU over a 2, 3, 4, 5 month period, interest-free, for an enrollment fee of just \$50.00 a semester. For more information regarding this plan and to enroll through **August 6th**, visit UAS web site at <https://tuition.uasecho.com>.

By joining the Rutgers University Tuition Payment Plan, you are able to pay your yearly term bill charges in convenient, interest-free monthly payments. By planning early, you can add your college term bill payments to your monthly household budget which allows you to avoid the large, lump sum payment due before the beginning of each semester.

Are you aware that an average semester bill for a full-time New Jersey resident at Rutgers starts at approximately \$5650 and goes up to around \$10,650 with housing and dining? This translates to between \$11,300 and \$21,300 a year for attending college. Please plan ahead.

Online Services

Obtaining a RU NetID Account

Every student is required to obtain a Rutgers University NetID. With a NetID, you are able to access web based applications and to receive electronic communications from academic and administrative units. To establish a NetID and University email account, log onto <http://oit.rutgers.edu/services/account/quick.html>. Please check your Rutgers email account frequently for important university communications.

On-line Registrar

The University allows students to register for their courses on-line at <https://webreg.rutgers.edu>. New Brunswick Campus first year students will be able to view their schedule on-line in mid August.

Students can also change their courses via the website during the add/drop period **starting** September 1, 2009 through September 9, 2009.

Your Student Account (Term Bill) On-line

Every RU student may view their student account as well as pay their term bill on-line by visiting <http://www.studentabc.rutgers.edu> with their student ID and PAC between 6:30am and 12am Monday through Friday, and 8am to 2pm on Saturday.

Your Financial Aid Award On-Line

Students may view their Financial Aid Awards on-line at <http://studentaid.rutgers.edu> for their most current award statuses.

RU INFO and myRutgers Portal

Students can get the student services information they need most by contacting **RU-info** on-line anytime at <http://ruinfo.rutgers.edu> or by calling **732/932-INFO (4636)** Monday through Friday, 8:30 a.m.- 8:30 p.m., and Saturday and Sunday, 10 am - 4 pm. You can also **Ask Colonel Henry** via email at <http://colonelhenry.rutgers.edu>.

myRutgers is your personal portal to Rutgers University. **myRutgers** makes online services and information both faster and easier to navigate and manage. Portal channels enable you to view your personal schedule, grades and account statements. Other available channels include access to email, online directories, events calendars, official student announcements, course management and library tools. For more information and to start using **myRutgers**, visit <http://my.rutgers.edu>.

Meningitis Shot Requirement for New Students in University Housing

All first-year undergraduate and incoming transfer students who plan on residing in University housing are required to submit documentation of having received the meningococcal vaccination (meningitis vaccination).

Students who have not submitted the necessary documentation will not be able to pick up their room keys on move-in day. For more information, please visit <http://health.rutgers.edu/vaccine/vaccine-u.htm>.

Student Accounting/Cashiering Offices

College Ave.
(732) 445-7590
Records Hall
620 George Street
New Brunswick, NJ
08901-1175

Livingston
(732) 445-7590
Lucy Stone Hall
54 Joyce Kilmer Ave.
Piscataway, NJ
08854-8045

Generally, offices on all campuses are open 8:30 to 5:00pm, Monday through Friday. For additional times, please visit our website at www.studentabc.rutgers.edu.

Important Phone Numbers

Housing Administration	Dining Services	Financial Aid
732-932-9625 Cook	732-932-8041 NB	732-932-7057 NB
732-932-7017 Coll. Ave	973-353-5998 NK	973-353-5151 NK
732-445-3249 Liv	856-225-6021 CM	856-225-6039 CM
732-445-2215 NB Grad		
973-353-1037 NK		
856-225-6471 CM		
732-445-0044 Busch		

For the Financial Aid, Housing and Dining Offices hours of operation and locations, please visit their websites at <http://housing.rutgers.edu>, <http://dining.rutgers.edu>, <http://studentaid.rutgers.edu>.

Protecting Your Financial Information

Granting others access to your RU financial records.

FERPA (Family Educational Rights and Privacy Act) Act of 1974, 20 U.S.C. 1231g

Due to this federal law, in order for Student Accounting Services to release a student's financial information to a third party, such as a parent or guardian, the student must provide written consent to the university. Financial information is defined as any information pertinent to the payment of term bills, refunds, and/or financial aid applied to the account. If you wish to authorize the release of financial records held by the Office of Student Accounting Services to specified person(s), including parents, please complete the FERPA release form and return it to your local Student Accounting Office. The FERPA Release form can be obtained from <http://compliance.rutgers.edu/studrec.shtml>.

For more information, please contact (732) 932-9414 or visit the Office of Compliance, Student Policy and Judicial Affairs at 115 College Ave, Suite 309, New Brunswick, NJ 08901-8544.

Frequently Asked Questions

Will I get a bill if there are changes in my registration, financial aid, dining or housing?

Students will receive e-mail notifications if there is a balance on their account. Students will be responsible to make payments for any additional charges or balances due to changes in financial aid. You must view your adjusted account on-line and make the applicable payment.

What do I do if charges are missing from my electronic term bill?

You must contact the appropriate office using the numbers provided. Add the charge to your existing charges and make the applicable payment on-line.

What do I do if my Financial Aid has not been applied to my bill?

You may adjust the amount due on your on-line bill by the amount of aid offered. To view your most current financial aid award information online, visit the Financial Aid website at: <http://studentaid.rutgers.edu>.

When will I receive my financial aid refund?

A refund will be issued if your award exceeds your semester charges. **Refunds will only be issued after you have confirmed your attendance and your financial aid award is credited to your student account.**

To determine if you have a refund, you can view your account on-line at <http://www.studentabc.rutgers.edu>.

What do I do if my on-line term bill shows a zero balance due?

You are required to confirm your attendance on-line. Failure to do so will result in late fees being assessed to your account.

Why is it important for me to provide a valid email address?

Student Accounting Services emails official notices and term bills to students' email addresses. Failure to receive correspondence due to an invalid email address, will not excuse late payments.

If students do not pay their term bills by the due date, they will be held responsible for late fees on all classes.